



Temporary Position: Paws on Play Guide

Reports to: Supervisor/Manager

Department: Education

Basic Function: The Brevard Zoo is seeking qualified applicants to work in our children's play area. This area is a high energy fun filled exhibit and an ideal candidate would have experience with working with or monitoring large groups of children, bring enthusiasm to their work environment, like working outdoors, and have great customer service skills.

Responsibilities:

- Survey and monitor education areas in the Paws On exhibit to ensure guest safety in water and on land.
- Maintains, cleans, oversees, and organizes exhibits and equipment.
- Plans and organizes daily work routine.
- Works with and/or supervises Zoo Teen volunteers
- Establishes priorities for the completion of work in accordance with sound time-management methodology.
- Interacts with general public by answering questions, conducting guest interaction activities and making public appearances on behalf of the Zoo.
- Able to use bio-facts, props and other standard education presentation equipment.
- Demonstrate superior customer service with customers, both internal (i.e. co-workers) and external (vendors, visitors, students, parents, etc).
- Tactfully and effectively handles stressful situations, requests, suggestions and complaints from guests.
- Contributes to maintaining high morale among all Brevard Zoo employees.
- Interfaces effectively with higher management, professionals, customers, and the general public.
- Complies with USDA, OSHA, Environmental Health and Brevard Zoo Safety Policies.
- Enforces park rules and regulations and initiates a quick response if required.
- Maintain positive working relationships with volunteers, co-workers and program participants
- Assignments as directed by supervisor.

Qualifications:

- High school Diploma required.
- CPR/First Aid certification preferred.
- Enjoy working with children.

- Must be comfortable being outdoors for long periods of time.
- Have a genuine interest in children and connecting them with nature.
- Ability to speak intelligently and diplomatically with the public.
- Must be able to communicate effectively, both orally and in writing.
- Enthusiastic team attitude.
- A strong work ethic.

Job type: This is a temporary summer position two to five days per week from May to August. Flexible schedule required and ability to work weekends, evenings, holidays and events.

Application instructions:

Submit complete application to Mr. Chris Martin, Director of Human Resources. Brevard Zoo, 8225 North Wickham Road, Melbourne, Florida 32940. Please do not call about resume or the position status. Due to the volume of applicants, only those selected for an interview will be contacted. Open until filled.