

JOB ANNOUNCEMENT



Position: Café Guest Services

Reports To: Director of Operations

Description: Responsible for performing a variety of duties in Café services to ensure safe, sanitary working conditions and an excellent customer experience for the public and zoo employees.

How to Apply: Submit your completed application to:
Sharon Connelly
Brevard Zoo
8225 North Wickham Road, Melbourne, Florida 32940
Fax: 321-259-5966
No phone calls please
Applications can be obtained in our office or online at
<https://brevardzoo.org/assets/uploads/files/Employment%20Application%20040112.pdf>

Responsibilities:

- Provide customer service in a timely, friendly, and professional manner.
- Assist in preparation of daily food specials.
- Use proper food handling and temperature control techniques.
- Display accurate cash and receipt handling.
- Successfully operate the Point of Sales system to assist customers with food service needs.
- Perform all support tasks in the café, including but not limited to baking, cleaning equipment, and restocking of supplies and inventory.
- Maintain café cleanliness by cleaning tables, maintaining the condiment bar, and removing trash in accordance with café standards.
- Assist in putting food away upon delivery.
- Adhere to Health Department standards and company policies with regard to safe work practices.

Qualifications:

- High school graduate or equivalent, or working toward diploma.
- Experience in food service experience or customer service preferred.
- Ability to work in a collaborative environment with other café employees.
- Excellent customer service skills.