



BREVARD ZOO

Our Mission: We share our joy of nature to help wildlife and people thrive.

Position: Housekeeper
Status: Full Time; FLSA Hourly Non-Exempt
Department: Housekeeping
Reports to: Guest Experience Manager

POSITION OVERVIEW

Located along the Space Coast in Melbourne, Florida, the Brevard Zoo is an AZA-accredited facility with a diverse collection of over 900 animals representing nearly 200 species. It is also home to the Sea Turtle Healing Center for rehabilitation of wild marine turtles. Brevard Zoo is well-known for its strong conservation ethic and unique attractions, such as kayaking through the Africa area, giraffe feeding, and rhinoceros and various other animal encounters.

Housekeepers work within a group and in pairs in a goal-driven environment to ensure that Zoo guests enjoy a clean and safe environment. This position works in a variety of locations throughout the Zoo, including bathrooms, offices, behind-the-scenes staff areas, outside exhibits and more. Employees work outdoors approximately 80% of the day in all types of weather and should have an eye for detail. Other duties as required, requested or assigned to support department goals and Zoo Mission.

QUALIFICATIONS

EDUCATION AND RELEVANT EXPERIENCE REQUIREMENTS

REQUIRED:

- High school diploma or general education degree; candidates over 18-years old due to Florida Child Labor Laws regarding use of chemical products.
- Must have a positive attitude, good communication skills and be a team player.
- Project a professional image while in uniform.
- Respond to radio calls in a timely manner.
- Able to complete repetitive tasks while maintaining quality.
- Self-motivated and able to work with limited supervision.
- Ability to effectively respond to questions from managers and guests.
- Wear appropriate personal protective equipment (PPE) when working with chemicals and supplies that could be hazardous.

PREFERRED/DESIRED:

- Prior experience in an amusement park or zoo.
- Ability to read, analyze, and interpret general instructions, safety procedures, or government regulations.



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PERFORMANCE RESPONSIBILITIES

ESSENTIAL FUNCTIONS:

- Portray a helpful attitude and provide information and directions to guests concerning the Zoo mission, rules, and events.
- Be proactive in reporting any questions, concerns, or supplies needed to the supervisor.
- Sanitize bathrooms, including sinks, mirrors, floors, walls, and replenish necessary supplies.
- Make sure staff offices are kept orderly through general area cleaning.
- Dust, sweep, mop, vacuum and empty trash/recycling in interior buildings.
- Remove trash and litter from public areas.
- Adhere to zoo policies and procedures to ensure the safety and welfare of collection animals, guests, and other staff members.
- Refer to daily checklist of job duties performed.

PHYSICAL DEMANDS/WORK ENVIRONMENT

PHYSICAL REQUIREMENTS:

(M) Medium Work

Exerting up to 50 pounds of force occasionally, and/or up to 25 pounds of force frequently and/or up to 10 pounds of force constantly to move objects as needed.

POTENTIAL ENVIRONMENTAL CONDITIONS/HAZARDS:

Outdoor environment most often with frequent movement indoors. Exposure to extreme heat and weather conditions. Requires Sitting, Standing, Walking, Bending, Stooping, Kneeling, Finger Dexterity, Talking, Hearing, and Visual Acuity frequently.

WORK SCHEDULE:

May be required to cover additional shifts, to work at least one weekend day and to work nights and special events as necessary.

TRAVEL:

The above information in this job description has been designed to indicate the general nature and level of work performed by employees within this classification. It is not designed to contain or be interpreted as a comprehensive inventory of all duties, responsibilities, and qualifications required of employees assigned to this job. Performance of this job will be evaluated in accordance with the Zoo's policies on evaluation of personnel.

Brevard Zoo provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, gender, sexual orientation, gender identity or expression, national origin, age, disability, genetic information, marital status, amnesty, or status as a covered veteran in accordance with applicable federal, state, and local laws. Brevard Zoo complies with



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applicable state and local laws governing non-discrimination in employment. This policy applies to all terms and conditions of employment, including, but not limited to, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation, and training.

Brevard Zoo expressly prohibits any form of unlawful employee harassment based on race, color, religion, gender, sexual orientation, gender identity or expression, national origin, age, genetic information, disability, or veteran status. Improper interference with the ability of Brevard Zoo's employees to perform their expected job duties is not tolerated.

Brevard Zoo will not tolerate retaliation against employees who raise concerns or who file a claim of discrimination whether through external agencies or through Brevard Zoo’s internal procedures.

Brevard Zoo is committed to an inclusive environment where employees are encouraged to be their authentic selves. We value the diverse qualities, perspectives, and experiences of all individuals. Join us in sharing the joy of nature to help people and wildlife thrive.

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HOUSEKEEPER

FOR HUMAN RESOURCES USE ONLY

Department: Housekeeping
Schedule: 40 hours per week – 12 months per year
Content By: Guest Experience Manager
Compensation: Human Resources

Revision:	Date:	Revision Control:	Initiated By:
1.0	2/20/2025	Developed	Guest Experience Manager