



*Our Mission: We share our joy of nature to help wildlife and people thrive.*

**Position:** Learning Programs Facilitator (Level 1 & Level 2)  
**Status:** Part-time; FLSA Hourly Non-Exempt  
**Department:** Conservation Learning  
**Reports to:** Senior Manager, Youth & Family Learning

## POSITION OVERVIEW

Located along the Space Coast in Melbourne, Florida, the Brevard Zoo is an AZA-accredited facility with a diverse collection of over 900 animals representing nearly 200 species. It is also home to the Sea Turtle Healing Center for rehabilitation of wild marine turtles. Brevard Zoo is well-known for its strong conservation ethic and unique attractions, such as kayaking through the Africa area, giraffe feeding, rhinoceros and various other animal encounters.

The Learning Programs Facilitator is responsible for providing unique and high-quality learning opportunities for a diverse range of audiences to foster appreciation, knowledge, and care for wildlife and their habitats. This position will deliver a variety of programs, including classroom presentations, in-Zoo experiences, and planned guest engagement moments.

## QUALIFICATIONS

### EDUCATION AND RELEVANT EXPERIENCE REQUIREMENTS

#### REQUIRED:

- High school diploma; Level 2 requires a college degree in a relevant field of study.
- Must be able to pass a Level 2 Background Check.
- 40 Hour DCF Credential.
- Current CPR or First Aid certification (or ability to obtain certification quickly after hire).
- Willingness and ability to work a flexible schedule, including nights, weekends, and holidays.
- Ability to work in physically demanding conditions, including outdoors for long periods of time.

#### PREFERRED/DESIRED:

- Ideal candidates will have previous experience in informal learning gained through volunteer activities, internships, or professional experiences; Level 2 requires at least one year of relevant professional experience.

## PERFORMANCE RESPONSIBILITIES

#### ESSENTIAL FUNCTIONS:

- Serve as a program facilitator for a wide range of programs, including but not limited to preschool substitute, early childhood programs, elementary school programs, camps, night hikes, family classes, interpretive experiences, and fee-based experiences.
- Act as part of the larger Conservation Learning team to provide learning experiences onsite and offsite.



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- Under the direction of the Animal Ambassador care team, present animal demonstrations during programs or interpret animal experiences within the Zoo.
- Share Brevard Zoo's joy of nature through enthusiastic interactions with guests and local community members.
- Provide excellent customer service to all guests
- Assist in the development of new programming.
- Provide general upkeep and cleanliness to all teaching and office spaces.
- As a member of the Conservation Learning team, be able and willing to facilitate programs as needed.

#### KNOWLEDGE, SKILLS AND ABILITIES:

- Enthusiasm for the Zoo's mission and natural world.
- Enthusiastic team attitude and a strong work ethic.
- Strong verbal communication skills.
- Ability to lead learning programs intended for a wide range of audiences and ages in multiple settings.
- Ability and comfort in handling a variety of animals in front of diverse audiences.
- Strong organizational skills.

#### **PHYSICAL DEMANDS/WORK ENVIRONMENT**

##### PHYSICAL REQUIREMENTS:

(M) Medium Work

Exerting up to 50 pounds of force occasionally, and/or up to 25 pounds of force frequently and/or up to 10 pounds of force constantly to move objects as needed to move objects.

##### POTENTIAL ENVIRONMENTAL CONDITIONS/HAZARDS:

Indoor environment most often with frequent movement outdoors to facilitate programs in an outdoor setting. Routine and frequent exposure to extreme heat and weather conditions. Requires Sitting, Standing, Walking, Bending, Stooping, Kneeling, Finger Dexterity, Talking, Hearing, and Visual Acuity frequently.

##### WORK SCHEDULE:

May be required to work weekends and nights as necessary.

##### TRAVEL:

Position requires the routine and frequent use of a Zoo vehicle to travel to offsite programs.

The above information in this job description has been designed to indicate the general nature and level of work performed by employees within this classification. It is not designed to contain or be interpreted as a comprehensive inventory of all duties, responsibilities, and qualifications required of employees assigned to this job. Performance of this job will be evaluated in accordance with the Zoo's policies on evaluation of personnel.



# BREVARD ZOO

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*Brevard Zoo is committed to an inclusive environment where employees are encouraged to be their authentic selves. We value the diverse qualities, perspectives, and experiences of all individuals. Join us in sharing the joy of nature to help people and wildlife thrive.*

## LEARNING PROGRAMS FACILITATOR

### FOR HUMAN RESOURCES USE ONLY

**Department:** Conservation Learning  
**Schedule:** 29 hours or less. – 12 months  
**Content By:** Director – Conservation Learning  
**Compensation:** Human Resources

Revision:	Date:	Revision Control:	Initiated By:
1.0	April 7, 2024	Developed	Brian Ogle – Conservation Learning
1.1	November 18, 2024	Revised	Andrea Aubert – Conservation Learning