



FAQ Night Hike Programs

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and guests with underlying medical conditions are especially vulnerable. By visiting Brevard Zoo, you are voluntarily assuming all risks related to exposure to COVID-19.

What will the 2-hour program experience entail?

Classes will have no more than 20 participants and Zoo Staff. We have planned to use outdoor areas for about half of the program time, so please plan to be outdoors. Guests are permitted to bring bug spray if desired. Please note we do not allow flashlights due to the safety of the animals, however, staff will have an approved light source with them to increase visibility throughout the hike.

Will participants and/or staff be required to wear masks?

Staff and participating children are not required to wear a mask but each family is encouraged to make the decision or choice based on their family needs.

What should my child bring to class?

Participants should wear closed-toed shoes. A refillable water bottle is strongly advised. We ask participants **not** bring snacks due to possible allergies.

What are the procedures for drop-off and pick-up?

Drop-off and pick-up will be held at the EdZoocation gate, located to the right of the gift shop exit. Parent/guardian may walk their child to the check-in area at the gate. Pick-up will be held at the same location. Staff will verify the parent/guardian is on the approved pick-up list. License or ID is required. If an adult is picking up, they must be on the approved pick-up list.

What is the refund policy if class closes for any issues related to COVID-19 or if the class does not meet the minimum participant requirement?

If class must be cancelled for any reason, there will be a credit for a future class or a full refund for all participants. How will parents be notified of a possible COVID-19 case? All parents will be called immediately if we become aware that participants have been in contact with a person testing positive for COVID-19. What is guiding your health and safety plan? Our policies are in compliance with CDC recommendation