

Brevard Zoo

FAQ For In-person Zooper Kids Programs

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and guests with underlying medical conditions are especially vulnerable. By visiting Brevard Zoo, you are voluntarily assuming all risks related to exposure to COVID-19.

What will the 1.5-hour program experience entail?

Classes have been developed for you and your child to experience together. You can expect whole group activities and individual stations to explore, in addition to animal encounters and Zoo excursions. We will be outdoors as much as possible, and each class can have up to sixteen participants.

Will participants and/or staff be required to wear masks?

Masks or facial coverings are optional for adults and children participating in the class. Hand sanitizer and hand washing locations are available throughout the Zoo. This policy is subject to change.

What should my child bring to the class?

Classes are held outdoors unless there is thunder and or lightning, so dress appropriately for the weather. Bringing a water bottle is suggested as access to water fountains is limited. Some families pack small snacks for their children to enjoy during our Story Time.

What are the procedures for drop-off and pick-up?

Drop off and pick-up will be held outside the Education Building Gate. Pick up will be held at the same location. Staff will verify the parent/guardian is on the approved pick-up list and the child will be released from class.

What is the refund policy if class closes for any issues related to COVID-19 or if the class does not meet the minimum participant requirement?

If class must be cancelled for any reason, there will be a credit for a future class or a full refund for all participants.

How will parents be notified of a possible COVID-19 case?

All parents will be called immediately if we become aware that participants have been in contact with a person testing positive for COVID-19.

What is guiding your health and safety plan?

Our policies are in compliance with CDC recommendations.