



FAQ for In-Person Jr Keepers Programs

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and guests with underlying medical conditions are especially vulnerable. By visiting Brevard Zoo, you are voluntarily assuming all risks related to exposure to COVID-19.

What will the 2-hour program experience entail?

Classes will have no more than 16 participants and two zoo staff. Groups will not be mixed with other groups.

Will participants and/or staff be required to wear masks?

Staff are required to wear a mask indoors when social distancing is not possible. Adults and children participating in the class are required to wear a mask that covers the nose and mouth indoors for the safety of our animals, staff and other participants. Mesh and crochet masks are not permitted. This policy is subject to change and participants will be notified if changes are made. Hand sanitizer and hand washing locations are available throughout the Zoo and in the classroom.

What should my child bring?

Participants must pack a water bottle and/or sports drink as access to water fountains may not be available. Please also be sure to bring their JZK badge (provided at their first class).

What are the procedures for drop-off and pick-up?

Drop off and pick-up will be held at the Kid Zone gate. Parent/guardian may walk their child to the check-in area at the gate but if not staying may not enter. Pick up will be held at the same location. Staff will verify the parent/guardian is on the approved pick-up list and the child will be released from class.

What is the refund policy if class closes for any issues related to COVID-19 or if the class does not meet the minimum participant requirement?

If class must be cancelled for any reason, there will be a credit for a future class or a full refund for all participants.

How will parents be notified of a possible COVID-19 case?

All parents will be called immediately if we become aware that participants have been in contact with a person testing positive for COVID-19.

What is guiding your health and safety plan?

Our policies are in compliance with CDC recommendations.