



Position: Adventure Services Guide

Status: Part-time

Basic Function: Located along the Space Coast in Melbourne, Florida, Brevard Zoo is an AZA-accredited facility with a diverse collection of over 900 animals representing nearly 200 species. It is also home to the Sea Turtle Healing Center (STHC) for rehabilitation of wild marine turtles. Brevard Zoo is well-known for its strong conservation ethic and unique attractions, such as kayaking through the Africa area, giraffe feeding and various animal encounters.

Adventure Services Guides conduct guided tours via kayak and train and provide support for the Paws On play areas.

Responsibilities and Duties:

Adventures Services Guides lead guided tours around areas of Brevard Zoo, demonstrating basic paddling skills and communicating paddling instructions to small groups of Zoo guests. Guides are also responsible for leading safe train tours, demonstrating safe driving skills for heavy machinery and the public. This position is expected to demonstrate knowledge of the Wetlands Outpost kayak tour operations. Guides are also responsible for performing routine cleaning and maintenance of Adventure Services equipment and work areas, including the cleaning and maintenance of train equipment and Paws On.

Adventure Services Guides demonstrate a positive attitude, strong work ethic, familiarity with Brevard Zoo facility, animals and conservation efforts and communicates that knowledge to guests. Candidates must be available to work scheduled hours and be prepared to begin their shift promptly and be in proper uniform including appropriate footwear, nametag and keys. Guides maintain an ongoing commitment to the successful operation of all Adventure Services areas and follow all policies on a daily basis to do so.

Qualifications and Skills

- Must be able to lift and carry at least 50 pounds
- Must complete basic First Aid, CPR and AED training as well as specific water safety training
- Must be able and willing to speak to large groups of guests in a clear, concise and friendly manner; must be comfortable in a public venue
- Must have a strong commitment to excellent customer service

- Must possess very strong organizational skills
- Must be able to work outdoors in varied weather conditions
- Must be willing to work around a wide variety of animals
- Must have strong public speaking skills, a positive attitude and a strong work ethic
- Must have basic paddling skills
- Must have the ability to handle money

Alcohol and Drug Testing:

Employees may not arrive on duty under the influence of alcohol or drugs. All candidates must submit to a post-offer/pre-employment drug screen.

Benefits:

Brevard Zoo offers a generous benefits package including dental and vision insurance, paid time off (sick and vacation), Zoo membership and attraction sharing membership as well as matching 403b retirement account options.

COVID-19 Considerations:

Staff are required to wear masks and practice social distancing. Additional sanitizing protocols are in place due to COVID-19.

Apply Now:

To apply, please complete [this application](#) and send it along with your resume to hr@brevardzoo.org or mail to:

Human Resources
Brevard Zoo
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