

Brevard Zoo

FAQ for Frog Watch in Spring 2021

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and guests with underlying medical conditions are especially vulnerable. By visiting Brevard Zoo, you are voluntarily assuming all risks related to exposure to COVID-19.

Will participants and/or staff be required to wear masks?

Staff are required to wear a mask. Adults and children participating in the class are required to wear a mask or facial covering that covers the nose and mouth for the safety of our animals, staff and all participants. Mesh and crochet masks are not permitted. Hand sanitizer and hand washing locations are available throughout the Zoo.

How often is the facility being cleaned/disinfected?

Constant cleaning of high-volume areas including door handles, sink handles, bathrooms and equipment is conducted throughout each day. Tables and chairs will be sanitized at the start and end of each gathering. Any Zoo materials used will not be shared and will be sanitized as well.

Will there be any activities that involve close contact between the children?

There will be no close-contact activities. Activities that are held inside will meet social distancing recommendations and requirements.

What should I bring?

Participants should bring own filled water bottle. Supplies for note taking.

How will you prevent sick participants or staff members from entering?

Daily screening/temperature checks will be conducted with a touchless thermometer upon arrival for all participants. All participants must answer a series of screening questions upon arrival for each participant (see below). Anyone with a temperature of 100 degrees Fahrenheit or higher or failing to pass the screening questions will be sent home

- **Screening Questions**

- Are you experiencing any of these COVID-19 symptoms?
 - Fever
 - Shortness of breath
 - Dry cough
 - Runny nose
 - Sore throat
- Have you been in contact with a person who has been diagnosed with COVID-19 within the past 14 days?
- Have you lost your sense of smell or taste any time in the last 14 days?

What is the refund policy if the program is canceled for any issues related to COVID-19?

If the program must be cancelled for any reason, there will be a full refund.

How will participants be notified of a possible COVID-19 case?

All will be called immediately if we become aware that participants have been in contact with a person testing positive for COVID-19.

What is guiding your health and safety plan?

Policies are in compliance with CDC recommendations.