

## **Brevard Zoo**

### **FAQ for Night Hikes**

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and guests with underlying medical conditions are especially vulnerable. By visiting Brevard Zoo, you are voluntarily assuming all risks related to exposure to COVID-19.

#### **What will the 2-hour program experience entail?**

Night hikes will have no more than 13-15 participants and zoo staff. Groups will not be mixed with other groups.

#### **Will participants and/or staff be required to wear masks?**

Staff are required to wear a mask. Adults and children participating in the class are required to wear a mask or facial covering that covers the nose and mouth for the safety of our animals, staff and all participants. Mesh and crochet masks are not permitted. Hand sanitizer and hand washing locations are available throughout the Zoo.

#### **How often is the facility being cleaned/disinfected?**

Constant cleaning of high-volume areas including door handles, sink handles, bathrooms and equipment is conducted throughout each day. Tables and chairs will be sanitized at the start and end of each gathering. Any Zoo materials used in the party will not be shared and will be sanitized as well.

#### **Will there be any activities that involve close contact between the children?**

There will be no close-contact games played. All social distancing "group" games will be played outdoors. This includes relay races, obstacle courses, nature scavenger hunts, etc. Activities that are held inside will meet social distancing recommendations and requirements.

#### **What should my child bring to the event?**

Participants must pack a water bottle and/or sports drink as access to water fountains will not be available.

#### **How will you prevent sick children or staff members from entering?**

Daily screening/temperature checks will be conducted with a touchless thermometer upon arrival for all party participants. A parent or guardian must answer a series of screening questions upon arrival for each participant (see below). Anyone with a temperature of 100 degrees Fahrenheit or higher or failing to pass the screening questions will be sent home. If a registered participant or anyone in their immediate family have experienced symptoms prior to the party, please call our office to receive a refund or credit for a future event.

- **Screening Questions**

- Are you experiencing any of these COVID-19 symptoms?
  - Fever
  - Shortness of breath
  - Dry cough
  - Runny nose
  - Sore throat
- Have you been in contact with a person who has been diagnosed with COVID-19 within the past 14 days?
- Have you lost your sense of smell or taste any time in the last 14 days?

**What are the procedures for drop-off and pick-up?**

Drop off and pick-up will be held outside the Education Building Gate. Upon arrival, parent/guardian must answer COVID screening questions and participants will have their temperature taken with touchless thermometer. Parent/guardian may walk their child to the check-in area at the gate but if not staying may not enter. Pick up will be held at the same location.

**What is the refund policy if the party is canceled for any issues related to COVID-19?**

If the event must be cancelled for any reason, there will be a credit for a future event or a full refund.

**How will parents be notified of a possible COVID-19 case?**

All parents will be called immediately if we become aware that participants have been in contact with a person testing positive for COVID-19.

**What is guiding your health and safety plan?**

Policies are in compliance with CDC recommendations.