



**Position:** Education Staff, Night Hike and Overnight Guide

**Reports to:** Supervisor/Manager

**Department:** Education

**Basic Function:** This is a high energy position conducting, leading and presenting night hike and overnight programs to birthday, private, and scout groups. An ideal candidate would have experience with children, bring enthusiasm to their work environment, likes working with animals, and has great customer service skills.

**Responsibilities:**

- Follows Zoo's Standard Operating Procedures in all areas assigned.
- Responsible for conducting and teaching education programs. Including, but not limited to night hike, overnight, birthday parties, scout, and education programs being offered.
- Prepare program areas, classrooms, materials and supplies before and after programs. Keep program areas, classrooms, supplies and storage areas neat and organized.
- Must complete all assigned tasks in timely and accurate fashion.
- Handles and presents education animal collection during program or public encounters.
- Maintains animal handling requirements and works to ensure health and safety of education animals.
- Interacts with public by answering questions, conducting guided tours and making public appearances on behalf of the Zoo.
- Contributes to the development of education programs and reports to the staff overseeing programs being taught.
- Customer service is a high priority. Can tactfully and effectively handle requests, suggestions and complaints from persons.
- Interfaces effectively with higher management, professionals, customers, and the general public
- Tactfully and effectively handles requests, suggestions and complaints from other departments and persons in order to maintain good will within Brevard Zoo.
- Emphasizes the importance of maintaining a positive image within Brevard Zoo.
- Interfaces effectively with higher management, professionals, customers, and the general public.
- Complies with USDA, OSHA, Environmental Health and Brevard Zoo Safety Policies.
- Enforces park rules and regulations and initiates a quick response if required.

- Ability to handle stressful situations and maintain a sense of perspective and a good sense of humor while under pressure.

**Qualifications:**

- High school Diploma required.
- Must be 21 years or older.
- CPR/First Aid certification preferred.
- Enjoy working with children.
- Must be comfortable being outdoors for long periods of time.
- Have a genuine interest in children and connecting them with nature.
- Ability to speak intelligently and diplomatically with the public.
- Must be able to communicate effectively, both orally and in writing.
- Enthusiastic team attitude.
- A strong work ethic.
- Ability to lift up and carry up to 50 lbs
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**Job type:** Seasonal part time position requiring a flexible schedule when night hikes and overnights are booked. Ability to work Friday and Saturday nights and events.

**Application instructions:**

Submit complete application to Mr. Chris Martin, Director of Human Resources. Brevard Zoo, 8225 North Wickham Road, Melbourne, Florida 32940. Please do not call about resume or the position status. Due to the volume of applicants, only those selected for an interview will be contacted. Open until filled.