

**Position:** Education Staff

Status: Part time

**Description:** Located along Florida's Space Coast in Melbourne, Brevard Zoo is a highly acclaimed institution and one of only 233 accredited by the Association of Zoos and Aquariums. A not-for-profit that receives no recurring government funds for operations, the Zoo relies on admissions, memberships, grants and philanthropy to fund its operations and programs.

Brevard Zoo's enthusiastic team provides a fun, unique and inspirational experience that fosters appreciation, knowledge and care for the natural world. Under the supervision of the Education Manager and in accordance with the mission and vision of Brevard Zoo, the education staff will deliver high quality programs and experiences for our guests. The ideal candidate will be self-motivated, demonstrate a positive attitude, work well in team environments and will train in all areas of the department which includes children's play areas, conducting formal and informal presentations and programs, evening programs and programs assigned by manager. Candidates would have experience working with or monitoring large groups of children, bring enthusiasm to their work environment, like working outdoors, and have great customer service skills.

## **Responsibilities:**

- Conducting formal and informal programs and activities, both onsite and offsite.
  This could include environmental education lessons or classes, tours, activities, and animal presentations.
- Provides animal handling for a variety of education programs and events.
- Maintains animal handling requirements and works to ensure health and safety of education animals.
- Prepare program areas, classrooms, materials and supplies before and after programs. Keep program areas, classrooms, supplies and storage areas neat and organized.
- Survey and monitor education areas to ensure guest safety.
- Maintains, cleans, oversees, and organizes exhibits and equipment in Wildlife Detective Training Academy.
- Plans and organizes daily work routine.
- Works with and/or supervises Zoo Teen and adult volunteers.
- Demonstrate superior customer service.
- Tactfully and effectively handles stressful situations, requests, suggestions and complaints from guests.
- Contributes to maintaining high morale among all Brevard Zoo employees.

- Interfaces effectively with higher management, professionals, customers, and the general public.
- Complies with USDA, OSHA, Environmental Health and Brevard Zoo Safety Policies.
- Enforces park rules and regulations and initiates a quick response if required.
- Emphasizes the importance of maintaining a positive image within Brevard Zoo.

#### **Attributes:**

- Enjoy working with children
- Must be comfortable being outdoors and have a genuine interest in connecting children with nature
- Ability to speak intelligently and diplomatically with the public
- Must be able to communicate effectively, both orally and in writing
- Enthusiastic team attitude
- A strong work ethic

### **Qualifications:**

- Must be able to stand for long periods of time and walk distances
- Able to work inside and outdoors in any weather
- Must provide proof of a negative TB test within 30 days of employment
- Must be able to lift and carry up to 50 pounds
- CPR/First Aid certification, preferred. Classes offered at the zoo
- Must be able to acquire Brevard County Public School Vendor Security Clearance

#### **Benefits:**

- Optional Dental & Vision Insurance
- Retirement Plan 403b matching
- Paid-time Off (PTO) based on hours worked
- Holiday pay at 2x hourly rate
- Zoo membership (after 90 days)
- Florida Attraction shares

**Required experience:** Must have a high school diploma or GED. Bachelor's degree in science, education, or related field strongly preferred. Will consider applicants currently enrolled or with an equivalent combination of training and experience.

**Job type:** Permanent part time position. Approximate work schedule will be two to four days per week. More hours may be given to accommodate program bookings and during the Zoo's peak season. Must be able to work events, evenings, weekends and holidays. Must be flexible with schedule.

Brevard Zoo starts well above the FL minimum wage and offers a comprehensive benefits package that includes paid sick/vacation time, local tourist attraction discounts, heavily discounted meals, and zoo membership.

# **Apply Now:**

To apply, please send application and resume to hr@brevardzoo.org or mail to:

Human Resources Brevard Zoo 8225 N. Wickham Rd. Melbourne, FL 32940

Note, due to the number of applications/resumes, only those best qualified will be contacted for an interview. Please do not call regarding this position or receipt of your resume.